

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	11-08-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	11-08-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	45 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Textiles
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	National Textile Corporation Limited
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :hod6.ntcl.del@gembuyer.in Buyer Email id: bycn3.ntcl.adi@gembuyer.in
वस्तु श्रेणी /Item Category	AMC / CMC of Fire Detection, Fire Alarm, Fire Hydrant and Sprinkler System , AMC / CMC of Fire Extinguishers - Government Office Building; Dry Powder Fire Extinguisher , AMC / CMC of Fire Extinguishers - Government Office Building; Carbon Dioxide Fire Extinguisher
अनुबंध अवधि /Contract Period	2 Year(s) 1 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	200000
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall

upload the supporting documents to prove his eligibility for Relaxation.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Geographic Presence in states:Gujarat

Upload detailed Scope of Work:[1784615061.pdf](#)

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (24)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Government Office Building

विवरण/ Specification	मूल्य/ Values
Type of System	Fire Hydrant System, Fire Alarm system, Fire Sprinkler system, Hose Reels, Hydrant Points, Main Pump, Jockey Pump and other equipments as defined in the tender scope of work
Equipments	Fire Hydrant System, Fire Alarm system, Fire Sprinkler system, Hose Reels, Hydrant Points, Main Pump, Jockey Pump and other equipments as defined in the tender scope of work
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Consumables are to be provided by Service provider(inclusive in contract cost)
Age of System / Equipments	More Than 5 Years
एडऑन /Addon(s)	
Additional One Time Repair Cost of the System	NA

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Months of the Contract Period	अतिरिक्त आवश्यकता /Additional Requirement
1	HARI SHARMA	380016,RAJNAGAR MILL, Opp. Uttar Gujarat Patel ,Nagar Society,Babupura, Asarwa, Civil Hospital Road, Ahmedabad	24	N/A

AMC / CMC Of Fire Extinguishers - Government Office Building; Dry Powder Fire Extinguisher (6)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Government Office Building

विवरण/ Specification	मूल्य/ Values
Type of Fire Extinguisher	Dry Powder Fire Extinguisher
Fire Extinguisher Capacity	6 Kg
Type of Contract	Comprehensive
Cost of Consumables / Materials	Consumables are to be provided by service provider(inclusive in contract cost)
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	HARI SHARMA	380016,RAJNAGAR MILL, Opp. Uttar Gujarat Patel ,Nagar Society,Babupura, Asarwa, Civil Hospital Road, Ahmedabad	6	Number of Months of Contract : 24

AMC / CMC Of Fire Extinguishers - Government Office Building; Carbon Dioxide Fire Extinguisher (6)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Government Office Building
Type of Fire Extinguisher	Carbon Dioxide Fire Extinguisher
Fire Extinguisher Capacity	5 Kg
Type of Contract	Comprehensive
Cost of Consumables / Materials	Consumables are to be provided by service provider(inclusive in contract cost)

विवरण/ Specification	मूल्य/ Values
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	HARI SHARMA	380016,RAJNAGAR MILL, Opp. Uttar Gujarat Patel ,Nagar Society,Babupura, Asarwa, Civil Hospital Road, Ahmedabad	6	Number of Months of Contract : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).

2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

No:NTC/RTM/ITP/AMC-Fire System/2026-27/

Date: 21.07.2026

TENDER SCOPE OF WORK

Online Quotations are invited through Government E Marketplace portal (GEM) for below mentioned work:

ANNUAL / COMPREHENSIVE Maintenance (AMC / CMC) Service for upkeep and smooth working of all the Fire Fighting equipment's installed in the premises of NTC Indian Textile Plaza(ITP), Near Litho Press Building,Dudheswar Road, Shahibaug Ahmadabad for a period of 2 years i.e. 01.10.2026 to 30.09.2028. The details of equipment's installed are as tabulated below:

Sr. No	Details of Fire Fighting Equipments	QTY.
1	AMC/CMC Service For Hydrant System With main Pump, Jockey Pump with Below mentioned equipments for NTC Indian Textile Plaza(ITP), Nr.Litho Press, Dudheshwar, Ahmedabad, Commercial Building(B +G +4 Floor)	01 System
A)	Main Hydrant Pump	01 No.
B)	Jockey Pump	01 No.
C)	Fire Hydrant Point	06 Nos.
D)	Fire Hose Reel	06 Nos.
E)	Fire Alarm System	01 No.
F)	Fire Sprinkler System	01 No.
G)	6 KG DCP Type Fire Extinguisher(including refilling as and when required)	06 Nos.
H)	4.5 KG Co2 Type Fire Extinguisher(including refilling as and when required)	06 Nos.

The scope of services shall include the following:

- 1. Round the clock maintenance/periodic maintenance(as applicable as per norms) of Fire Hydrant system, Fire Alarm System, Sprinkler System and equipment's as described in the scope of the work such as job includes servicing of equipment/systems, testing of firefighting pumps**

sets etc. in order to ensure 100% serviceability for efficient working of all the equipment's.

2. Refill empty fire extinguisher cylinders with the appropriate extinguishing gases, as and when required.
3. **Submission of complete application in the prescribed formats with all the requisite documents and form and necessary follow-up with the concerned authorities for site visit inspection, approval and issuance of Fire NOC, if expired within the tenure of contract.**
4. The scope of work of service provider shall also be governed as per the GeM Portal Service Level Agreement/GEM Contract.

Documents required to be uploaded in Technical Bid Section of the Tender:

1. Valid GST Certificate of the firm.
2. Udhyaam Registration certificate/Startup certificate of the Firm or as defined in the MSME Public procurement policy 2012.(For availing exemption of Prior Turnover and prior Experience)
3. Duly CA certified certificate of the last 3 financial years having Average annual turnover of **Rs. 5 Lakhs** ending on 31.03.2026.(FY 2024-25, 2024-23 and 2022-23)
4. Three project successful completion work experience certificates in any Govt. Unit for the similar works. (Copy of Work order or Contract to be enclosed)
5. Copy of the **License of State Fire service**/other relevant statutory authorities for carrying out such work **(if applicable)**.
6. Signed and stamp copy of Declaration for **No near Relative(s)** of the contractor working in Rajnagar Textile Mills (GFP) or any unit of National Textile Corporation Limited **(Annexure-A)**.
7. Signed and stamp copy of Declaration regarding **Blacklisting/Non-Blacklisting** from taking part in Govt. Tender **(Annexure-B)**
8. Signed and stamp copy of Certificate of **Acceptance of Tender terms and conditions (Annexure-C)**.
9. Signed and stamp copy of **Declaration regarding GST Compliance and non-default (Annexure-D)**.

Submission of Bids:

1. The prospective bidders are requested to visit URL: <https://gem.gov.in>.
2. Bidders shall submit their bid online through Online GeM Portal only.

3. During the evaluation process, Rajnagar Textile Mills (GFP), NTC Ahmedabad may ask bidders to submit the documents through GeM portal in support of clarification, if required.

4. Any queries related to the Tender including Scope of work and other terms and conditions if any shall be entertained only through GeM portal.

Selection Process:

The bid process involves a two-stage evaluation by the Mill Committee namely, the technical evaluation and followed by financial bid.

Additional Terms and conditions of the Tender:

- The service provider must be **licensed and approved** by the state's fire services and other relevant statutory authorities for carrying out such works (e.g., PESO for gas cylinders), **if applicable**.
- Their technicians must be **trained and certified** as per IS 2190 standards.
- The tender will be strictly governed by the **GEM Service level agreement and GEM Contract**.
- Successful bidder has to start the work immediately after work order is issued.
- All works must be carried out under supervision of Mill Engineer/Safety officer of the unit.
- Interested parties/vendors are requested to **visit the site** before quoting for the AMC/CMC and must inspect the complete system installed in the premises and note down the products/equipments which need to be repaired/rectified/replaced beforehand.
- During the work application if any incident occurs to work force of the bidder, then that will be the sole responsibility of the successful bidder to whom the work order is issued.
- All necessary tools & machines shall be provided by the vendor only.
- Provide **basic training** to users on the correct use of the fire extinguisher or other fire fighting equipments and also advise on any additional fire safety measures or equipment needed based on the site assessment.

- The service provider must ensure all refilling operations, extinguishing agents, and spare parts conforming to relevant Indian Standards (IS Codes), particularly IS 2190:2010 (Code of Practice for Selection, Installation, and Maintenance of Portable First-Aid Fire Extinguishers), IS 15683:2006 (for Portable Extinguishers), and IS 16018:2012 (for Clean Agent Fire Suppression Systems). They must also comply with any applicable state-wise Fire Service Rules and the National Building Code (NBC) 2016 – Part 4 Fire and Life Safety.
- If any input credit loss (**ITC**) will be occurred due to non-compliance by the vendor, in that case Mill Management will recover the same amount from the next bill of the vendor.
- Price shall be inclusive of the travelling expenses of official's/consultant/Service engineer and all other charges given above.
- The **Annexure-A to Annexure-D** placed in this tender are the part of Contract and part of evaluation.
- **Deductions/penalties if any**, shall be levied on the Service Provider, for the violation of the Service Level Agreement of the Agreement/GEM Contract as per Clause 12 of the service level agreement.
- The contracting Company/Firm/Agency shall not be allowed to transfer, assign, pledge or **sub-contract** its rights and liabilities under this contract to any other agency.
- The tenderer will be bound by the details furnished by him/her to this Office, while submitting the tender or at any subsequent stage. In case any of such documents furnished by him/her is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable for legal action besides termination of contract in Ahmadabad jurisdiction only.
- The contracting Company/Firm/Agency shall maintain complete confidentiality of all data, credentials, and trade secrets of **Rajnagar Textile Mills (GFP), NTC Ahmadabad**. Violation of confidentiality shall result in immediate termination and legal action as per contract.
- **No rate revision in the mid of contract** will be entertained. The payment will be made to AMC / CMC Service provider on **quarterly basis** (if the

services are found satisfactory) on submission of bill by the service provider along with all required documents/registers on completion of each quarter after deducting penalty amount, if any.

- No **Advance payment** will be made before and in the mid of the contract.
- Rajnagar Textile Mills (GFP), NTC Ahmadabad will not be liable to pay any **interest** in any form on the late payment.
- Payment to the vendor is strictly subjected to submission of satisfactory work completion certificate by the Mill Engineer/Safety officer of the Mill.
- If goods supplied are found defective in materials or workmanship or do not conform to the specifications or unsuitable for the purpose for which they are meant to be, then the service provider has to replace the required goods at free of cost.
- All suits or proceedings relating to any dispute or claim arising out of or in course of performance in this contract shall be filled in appropriate court of Ahmadabad region shall have the jurisdiction to decide or adjudicate on any matter, which may arise.
- Rajnagar Textile Mills (GFP), NTC Ahmadabad reserves its right to accept/reject any/all the offers or amend/cancel or postpone/cancel the tender or reject the lowest offer and prefer any other offer at its discretion without assigning any reason thereof, whatsoever, which is final and binding on all parties.
- Any **corrigendum** issued will be a part of tender.
- Tender documents have been prepared with due diligence and correctness, however, if any shortcomings be noticed by the bidders/interested vendor, the same may be communicated through GEM Portal only.

- **Force Majeure:**

Each party hereto shall not be held liable to perform its obligations hereunder where such performance is prevented or interfered with, and for continuation of such prevention and interference, wholly or in part, by riots, war or hostilities between any nations, Acts of God, fire, storm, explosion, major flood, earthquake, terrorism activity of a severe

magnitude, quarantine or other acts of God, epidemic and pandemic as notified by the relevant government, any governmental restrictions, and other similar contingencies beyond the reasonable control of the parties hereto but shall not include a self-induced event or acts of negligence, commercial hardship or financial instability.

- **Fraud and Corruption:**

It is required that the Bidders submitting tenders and the Agency selected must observe the highest standards of ethics during the process of selection of Agency and during the performance and execution of contract.

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the **Rajnagar Textile Mills (GFP), NTC Ahmedabad** or its personnel in contract executions.

"Fraudulent practice" means a misrepresentation of facts, in order to influence a selection process or the execution of a contract, and includes collusive practice among bidders (prior to or after Proposal submission) designed to establish Proposal prices at artificially high or non-competitive levels and to deprive **Rajnagar Textile Mills (GFP), NTC Ahmedabad** of the benefits of free and open competition.

"Unfair trade practice" means supply of services different from what is ordered on, or change in the Scope of Work.

"Coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the selection process or execution of contract.

- Bidders must sign, stamp and upload the above documents/Tender copy/**Annexures A to D** with the technical bid section of the tender.

For, Rajnagar Textile Mills (GFP)
National Textile Corporation of India limited
Ahmedabad Gujarat



एन.टी.सी.
NTC

GSTIN : 24AAACN2847D1ZU
CIN : U74899DLI968GOI004866

RAJNAGAR TEXTILE MILLS

A Unit : National Textile Corporation Ltd.

(A Government Of India Undertaking)

Opp. Uttar Gujarat Patelnagar Society, Babupura,
Asarwa, Civil Hospital Road, Ahmedabad - 380016.

Ph.: 079 - 2216 5059, 2216 5729, 2212 2658

E-mail : rnmpurchase@yahoo.com

To be printed on the Letter head of the vendor

Annexure-A

Declaration for No near Relative(s) of the contractor working in Rajnagar Textile Mills (GFP) or any unit of National Textile Corporation Limited:

I-----, S/D/o of -----, residing at -
----- hereby certifies
that none of my relative(s) as defined in the tender document are employed in
Rajnagar Textile Mills(GFP) or any unit of National Textile Corporation Limited.

In case at any stage, it is found that the information given by me is false/incorrect, **Rajnagar Textile Mills (GFP), NTC Limited** shall have the absolute right to take any action as deemed fit without any prior intimation to me.

On breach of any terms and conditions by my firm or any person related to the firm, the tender/contract will be cancelled, subsequently EMD/Security deposit of the firm will be forfeited at any stage whenever it is noticed, **Rajnagar Textile Mills (GFP) NTC Limited** will not pay for any damages to the company or firm or the concerned person. The company or firm or the persons will also be debarred for further participation in the concerned unit.

Authorized Signatory

Signature: _____

Name:

Designation:

Firm Seal:



एन.टी.सी.
NTC

GSTIN : 24AAACN2847D1ZU
CIN : U74899DLI968GOI004866

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E-mail : rnmpurchase@yahoo.com

To be printed on the Letter Head of the vendor

Annexure-B

Declaration regarding Blacklisting/Non-Blacklisting from taking part in Govt. Tender:

I, _____, Proprietor/Director/Partner of _____
_____ hereby declare that my firm named _____
_____ has not been blacklisted or debarred in the past by any
Government organization from taking part in Government tenders.

In case the above information found false, I am fully aware that the
tender/contract will be rejected/Cancelled by the department and
EMD/Security deposit shall be forfeited. In addition to the above, concerned
department will not be responsible to pay the bills for any partially completed
work.

Authorized Signatory

Signature: _____

Name:

Designation:

Firm Seal:



एन.टी.सी.
NTC

GSTIN : 24AAACN2847D1ZU
CIN : U74899DLI968GOI004866

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To be printed on the Letter Head of the vendor

Annexure-C

Certificate of Acceptance of Tender terms and conditions

To,

The General Manager

Rajnagar Textile Mills (GFP)

National Textile Corporation Limited

Ahmedabad Gujarat

Date:

Dear Sir,

We have read all the terms and condition of Bid/tender document and we agree to abide by the same. We will supply all materials/equipment's/services strictly as mentioned in tender documents and corrigendum if any issued. We are aware that any additional condition will not be accepted and there will be no change in scope of work.

Authorized Signatory

Signature:

Name:

Designation:

Firm Seal:



एन.टी.सी.
NTC

GSTIN : 24AAACN2847D1ZU
CIN : U74899DLI968GOI004866

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To be printed on the Letter Head of the vendor

Annexure-D

Declaration regarding GST Compliance and non-default

I, -----, Proprietor/Director/Partner of -----
----- hereby declare that my firm named -----
----- is registered under the Goods and Services Tax (GST) Act,
2017, and our valid GSTIN is -----.

My Firm has not defaulted in the filing of any statutory GST returns or in the deposit of GST dues with the government authorities to date. There are no pending statutory dues, penalties, or demands against our GSTIN.

We shall be solely responsible for any default, delayed filing, or non-compliance under the GST laws on our part. We indemnify the **Rajnagar Textile Mills (GFP), NTC Limited** Ahmadabad against any financial loss, penalty, or interest burden arising due to our failure to comply with GST provisions.

We understand that if any information provided above is found to be false or incorrect at any later stage, our bid shall be summarily rejected, our EMD/Performance Security shall be forfeited, and our firm may be liable for blacklisting or debarment from participating in future government tenders.

Authorized Signatory

Signature:

Name:

Designation:

Firm Seal: